

## The Time Trials

How to Invest Time in Success and Win Calendar Wars

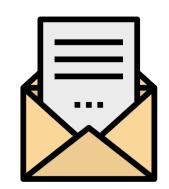
> Rebecca Scott CBAP, IIBA-AAC Founder, Vivid Spring Solutions



© 2019 Vivid Spring Solutions LLC. All Rights Reserved. Photo by Wesley Tingey on Unsplash We work an average of 47 hours per week, however...



Average of 62 meetings a month



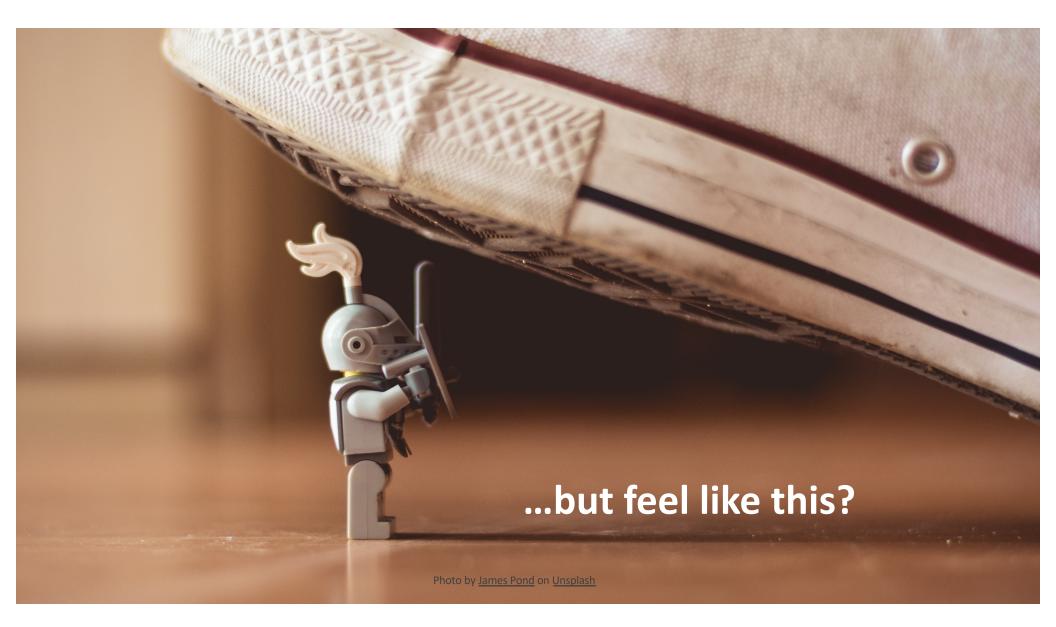
Average of 2.6 hours spent sorting through 120 email messages per day



Average of 46 push notifications per day

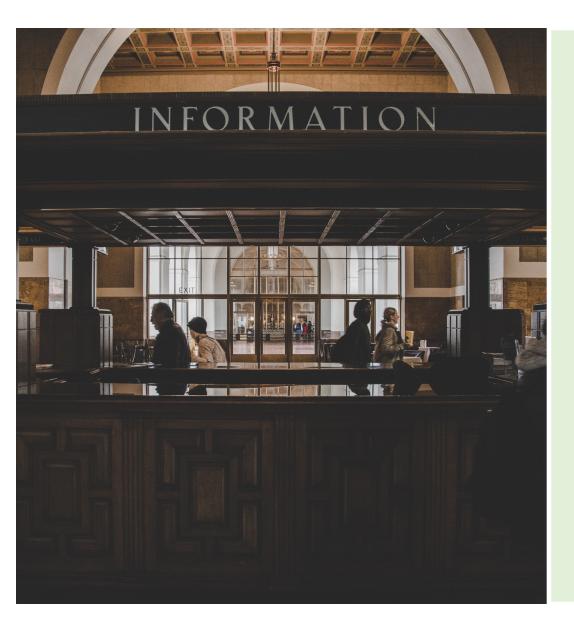






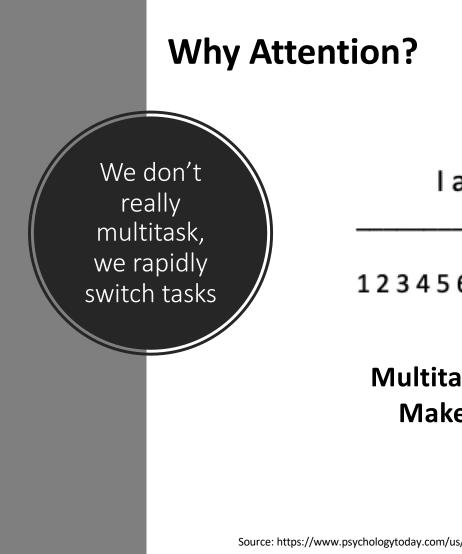
### Time is as an investment

It is each person's to spend as they choose



We don't really need *Time* from people,

# we need Attention and Information



I am great at multitasking

#### 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20

- Multitasking Less efficient
  - Makes Us: More prone to mistakes
    - Lose energy
    - Forget more

Source: https://www.psychologytoday.com/us/blog/creativity-without-borders/201405/the-myth-multitasking



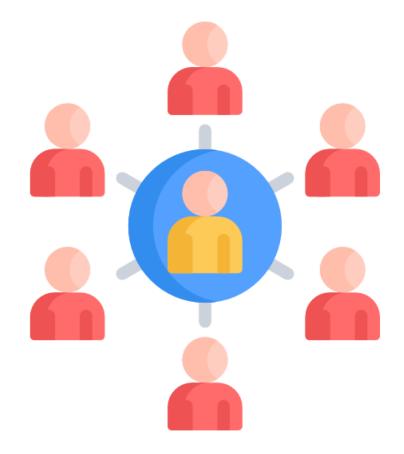
| Step 1:     |     |
|-------------|-----|
| Understand  | , v |
| the         |     |
| Environment |     |
|             | /   |
|             |     |

|                                      |   | Work<br>Culture   | Operational<br>Values  | Decision<br>Drivers  | What is<br>Rewarded   |
|--------------------------------------|---|---|--|--|---|
| e<br>x<br>a<br>m<br>p<br>I<br>e<br>s | • | Meeting<br>Frequency<br>Level of cross-<br>functional<br>collaboration<br>Communication | <ul> <li>Level of<br/>individual<br/>autonomy</li> <li>Short term vs.<br/>long term goal<br/>preference</li> </ul> | <ul> <li>Quick decisions<br/>vs. informed<br/>decisions</li> <li>Distributed vs.<br/>Bureaucratic</li> </ul> | <ul> <li>Individual<br/>success vs.<br/>team success</li> <li>How do<br/>rewards drive<br/>behaviors</li> </ul> |



Step 2: Understand the Stakeholder's Circle of Need

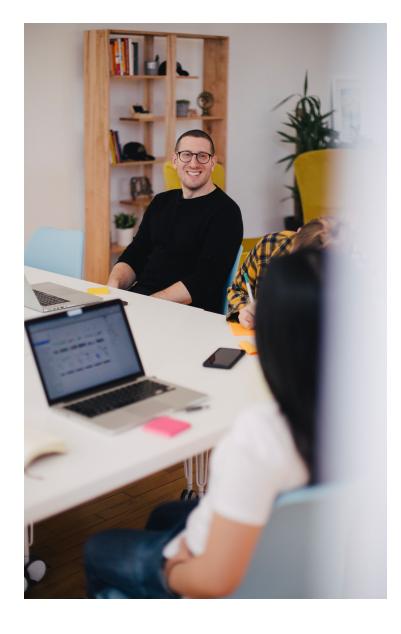
- Who needs the same information from your stakeholder?
- What does your stakeholder need from others?
- What does your stakeholder need from you?





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- Create partnerships with those who have mutual need for information
- Determine ways to minimize stakeholder time investment while maximizing the attention and information you receive





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### New opportunities may require a fundamental shift in how your team does work: change is hard

#### **Confirmation Bias**

People prefer new information that proves what they already believe

#### **Familiarity Bias**

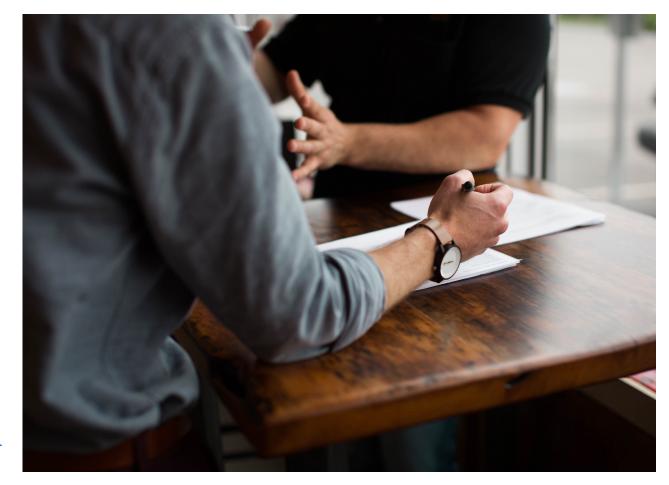
People overvalue what they already know

#### **Availability Bias**

People prefer available data over representative data

Vivid Spring

Furr, Dyer and Nel, 'When Your Moonshots Don't Take Off,' HBR Jan 2019. <u>https://hbr.org/2019/01/when-your-moon-shots-dont-take-off</u>



Step 4: Bolster and maintain relationships

Strong crossfunctional teams need **trust**, **empathy** and **inclusion** 

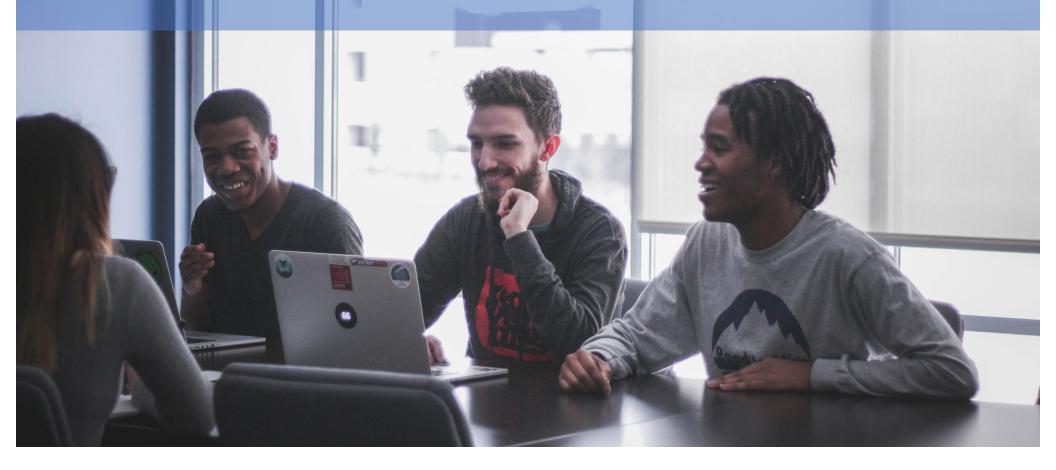


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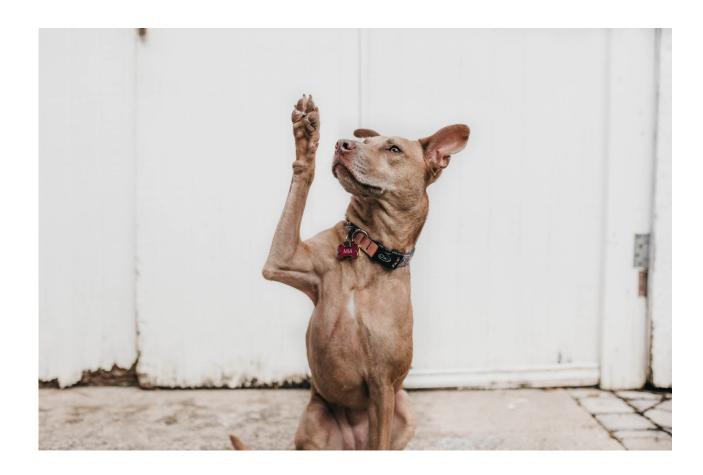


### Maximize the Incremental Value for All



### Questions?





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