

# Clean Language for the Clean Curious Workshop

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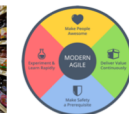
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DEVELOPMENT

Building Empowered Teams



## 3 CLQs

1)

2)

3)

## Feedback



# Beginner's Mind

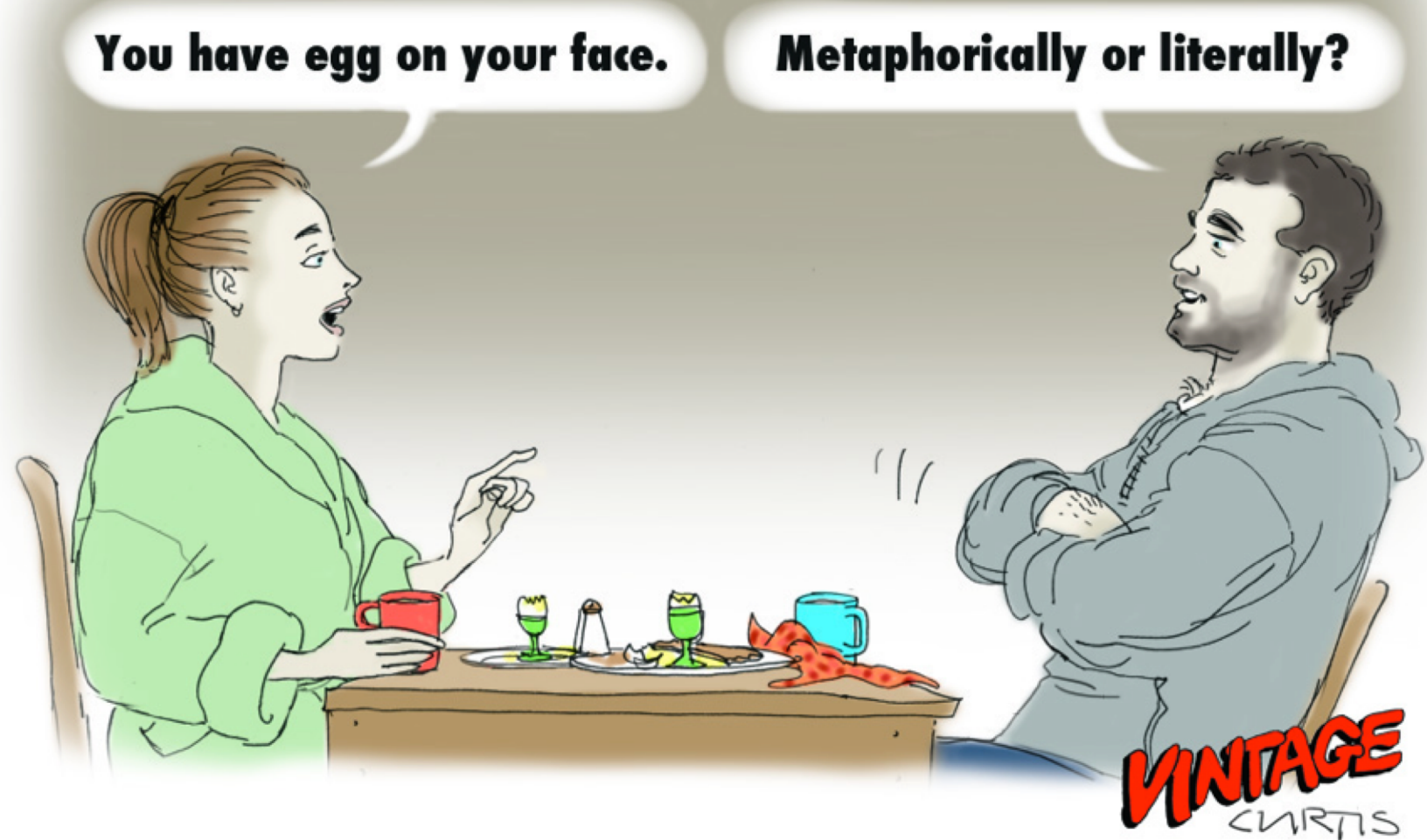


“In the beginner’s  
mind there are  
many possibilities.  
In the expert’s mind  
there are few.”

*Shunryu Suzuki*



# What is a Metaphor?



“The essence of Metaphor is understanding and experiencing one thing in terms of another”

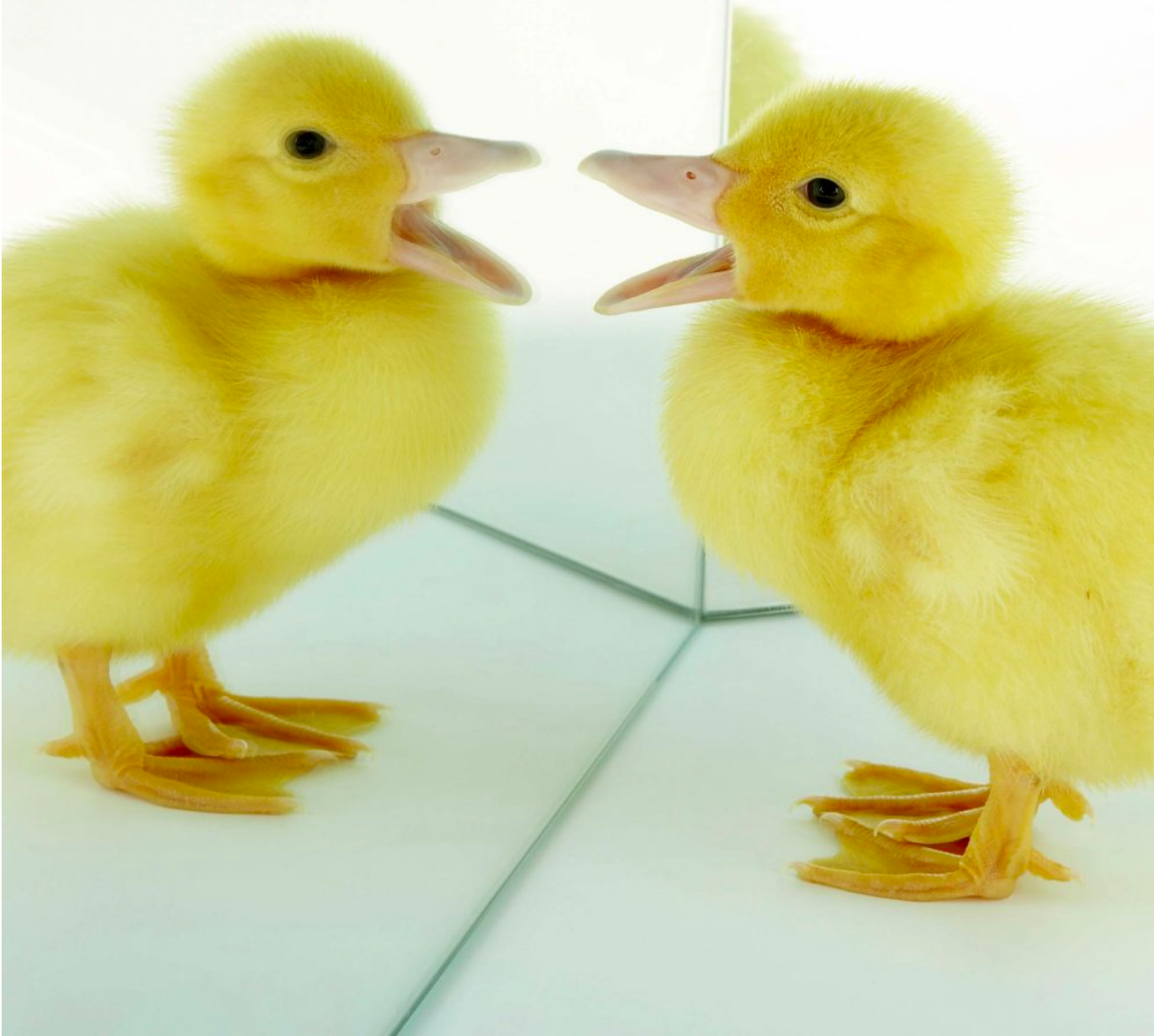


# Clean Language Is ...





# Parrot Phrasing rather than paraphrasing





# 2 Lazy Jedi Questions

- 1) (and) what kind of X (is that X)?
- 2) (and) is there anything else about X?



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Clean Language questions, although appearing quite ordinary, are designed to keep your assumptions and unintended influence, as a questioner, to a minimum while providing the maximum opportunity for the other person to express themselves in their own way.





# 2 Lazy Jedi Questions

- 1) (and) what kind of X (is that X)?
- 2) (and) is there anything else about X?

## Starting Prompt

- When learning at your best that's like what?

## Example

- I'm like a car going fast on the freeway.

# 2 Lazy Jedi Questions

- 1) (and) what kind of  $X$  (is that  $X$ )?
- 2) (and) is there anything else about  $X$ ?

## Starting Prompt

- When learning at your best that's like what?



# Clean Language Questions by David Grove

- 1) (and) what kind of X (is that X)?
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- 3) (and) where is X? or (and) whereabouts is X?
  - This can be asked multiple times

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## Starting Prompt

- When listening at your best that's like what?

# What Is Clean Interviewing?



When do we want to interview someone cleanly?

# Clean Interviewing



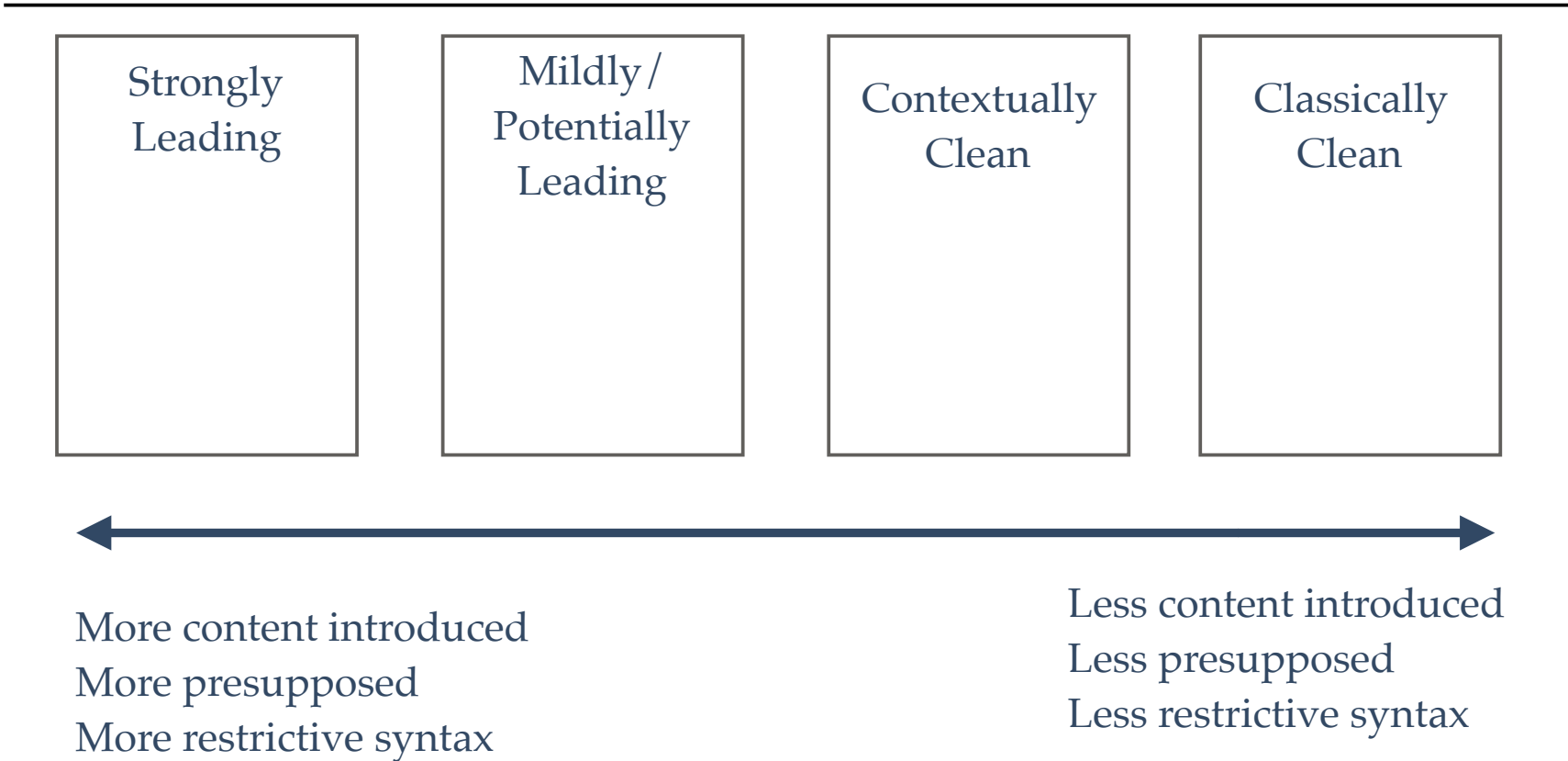
Did you see  
broken glass?

vs.

Did you see the  
broken glass?

# Cleanness Rating Scale

## The Leading to Clean Continuum



J Lawley, Protocol for Validating 'Cleanness' of an Interview, 8 Oct 2014

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**Audience participation: Interview me about the ride I had yesterday that involved a crash.**



# Cleanness Rating Scale



# Clean Light Activity – Round 1, 90 Seconds

- Speaker: Talk about something you really enjoy doing
- Listener: Write 3-4 keywords you hear (metaphors or objects), so that you can interview them later

3 CLQs

1)

2)

3)

**Back**



# Clean Light Activity – Round 2, 60 Seconds

- Speaker: Talk about something you really enjoy doing
- Listener: Write 3-4 keywords you hear (metaphors or objects), so that you can interview them later
- Listener: Asks Clean Language Questions from your card or a Contextually Clean Question based upon 1 of the keywords they recorded
- Speaker: Responds

3 CLQs

1)

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**Back**

# Clean Light Game

- Interject 1 Clean Language Question into each encounter you have and call it a win.
- This is a prosocial game:
  - Develop your listening skills
  - Get comfortable asking various Clean Language Questions
  - Notice how different the responses can be when using Clean Language Question
  - Get to know others and help others get to know more about themselves



# Clean vs. Open Questions

	Not Clean	Clean
Open	Why did you do that?	And what kind of car is that car?
Closed	Do you feel supported by management?	And is there anything else about that car?

# Becoming the observer





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