



LIVE FROM ST. LOUIS

**THE AGILITY
OF SNL**



FAVORITE ERA?

Sketch



Not Ready for
Prime Time
Players



FAVORITE ERA?

Sketch



The Forgotten
Cast



FAVORITE ERA?

sketch



One-man band



FAVORITE ERA?

Sketch



The
Steinbrenner
Cast



FAVORITE ERA?

Sketch



The Brat Pack



FAVORITE ERA?

Sketch



Redemption,
Part 1



FAVORITE ERA?

Sketch



Overpopulation



FAVORITE ERA?

Sketch



Redemption II



FAVORITE ERA?

Sketch



The Night Shift



FAVORITE ERA?

sketch



Evolution



FAVORITE ERA?

Sketch



Overpopulation II



A BRIEF HISTORY

Sketch





AND MY MINISCULE PLACE IN IT





A working definition:

Teams of self-organized individuals delivering value continuously and frequently, learning from that delivery, and adjusting accordingly. Indefinitely.



SNL IS A PRODUCT

Sketch





OWNED BY NBC UNIVERSAL AND COMCAST





DEVELOPED BY LORNE MICHAELS





THE AGILE TEAM

Sketch





THE AGILE TEAM

Sketch





THE AGILE TEAM

Sketch





SNL IS A COMPLEX SYSTEM

Sketch



<https://youtu.be/i72I9NNTTM0>



TRANSPARENCY

Keep everything visible



INSPECTION

Review it continuously

ADAPTATION

Continuously improve it



TRANSPARENCY

Sketch





TRANSPARENCY

Sketch



<https://youtu.be/03vT72PsSeE>



INSPECTION AND ADAPTATION

Monday

Pitch Day

100 >> 60



INSPECTION AND ADAPTATION





INSPECTION AND ADAPTATION

Monday

Pitch Day

100 >> 60

Tuesday

Writing Day

Wednesday

Read-through and Picks

60 >> 20



INSPECTION AND ADAPTATION



Photo by Edie Baskin/Courtesy of SNL

@sketchdevelops



INSPECTION AND ADAPTATION

Monday

Pitch Day

100 >> 60

Tuesday

Writing Day

Wednesday

Read-through and Picks

60 >> 20



INSPECTION AND ADAPTATION

Sketch



Photo by Edie Baskin/Courtesy of SNL



INSPECTION AND ADAPTATION

Monday	Pitch Day	100 >> 60
Tuesday	Writing Day	
Wednesday	Read-through and Picks	60 >> 20
Thursday	Design	
Friday	Rehearsal	
Saturday	Dress and Live	20 >> 10
Sunday	Recharge	10 >> 0



VISUALIZING WORK WITH WIP LIMITS



© 2018/ NBC
Photo: Rosalind O'Connor





LOOK FAMILIAR?



Backlog

- allow the account owner to upload (or link to) an image that will appear instead of the aceplanner logo when on their site
- add the ability to crud features on a cage, ie. HitTrax, batting tee, balls, etc...
- account CRUD
- schedule a specific page
- create a landing page for an individual account/contact
- create a marketing like dashboard/rent page
- create a nice page for users to see when logging in
- create a nice dashboard page for admins to see when logging in
- schedule a lesson with a trainer
- reschedule a lesson with a trainer
- reschedule a rental
- view trainer availability
- set trainer availability
- see cage availability by type

Up Next

- make the footer be fluid edge-to-edge
- resend inv to
- new / edit user form
- delete a user
- if a user is logged in and they navigate to the root page, then redirect them back to their site page
- show a cage
- add operating hours to the account form only when editing
- link for customer to start reserving a cage
- review cage rental page
- cage rental confirmation page
- redirect after login
- create a layout for modal forms and go back and make forms modal

In Progress

- Field Trip Schedule
- add a cage number field to page
- spike: design how a customer would see cage availability (considering mobile devices)
- list of users
- Reset cookie expires when site is in use

Peer Review

- delete a page

Owner Review

- + Add a card

Accepted

- mitigate forms from posting multiple times for happy clickers
- login as a customer
- sign up as a customer
- list of cages
- new / edit cage form
- invite a user
- work on making the site look better and create a better layout system
- login as an account owner
- sign out
- middleware to validate valid site name



*"We don't go on because it's perfect,
we go on because it's 11:30."*





TECHNICAL EXCELLENCE





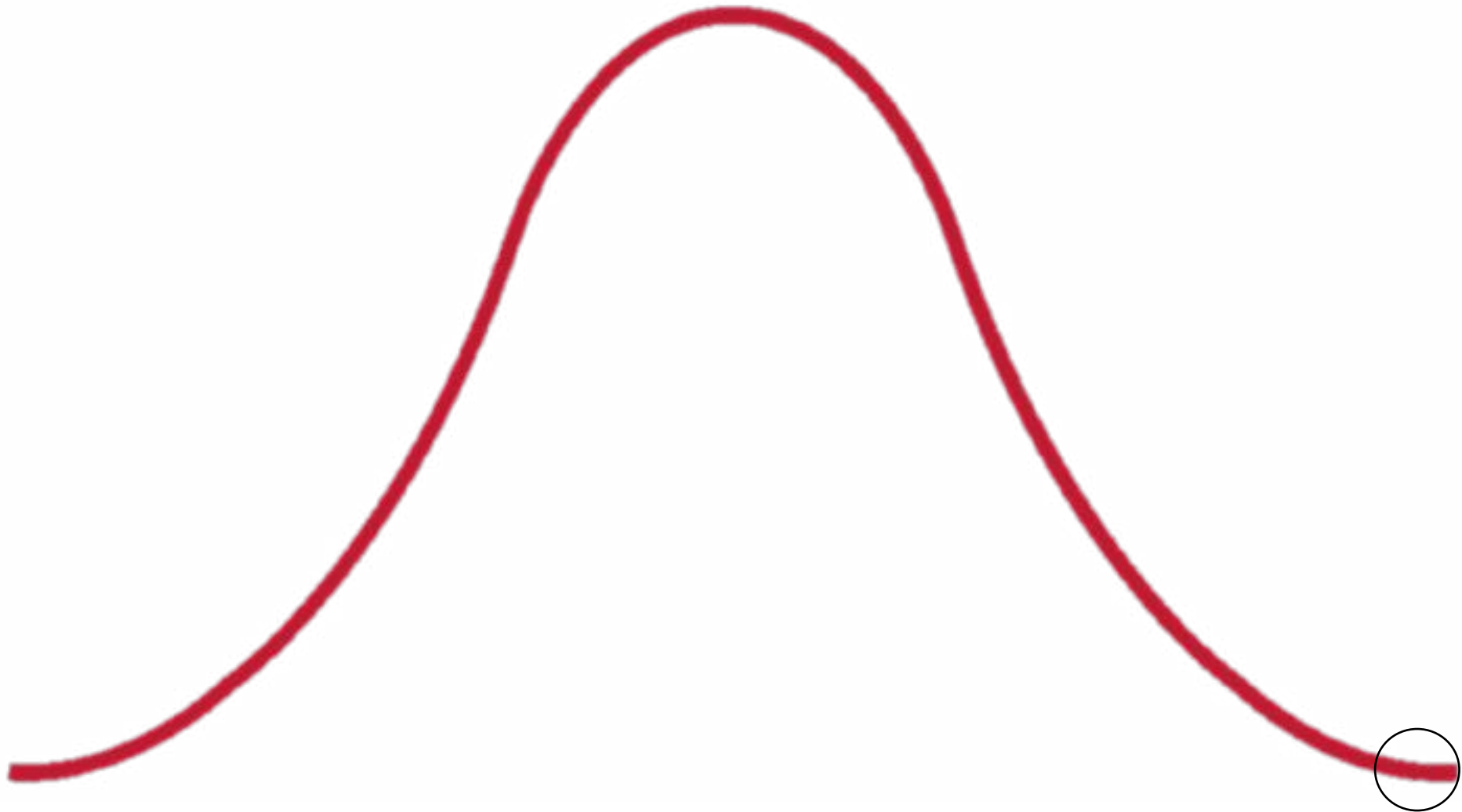
TECHNICAL EXCELLENCE

Sketch





INDIVIDUALS AND INTERACTIONS





CONTINUOUS IMPROVEMENT

At regular intervals, the team reflects on how to become more effective, then tunes and adjusts its behavior accordingly.





CONTINUOUS DELIVERY

Sketch

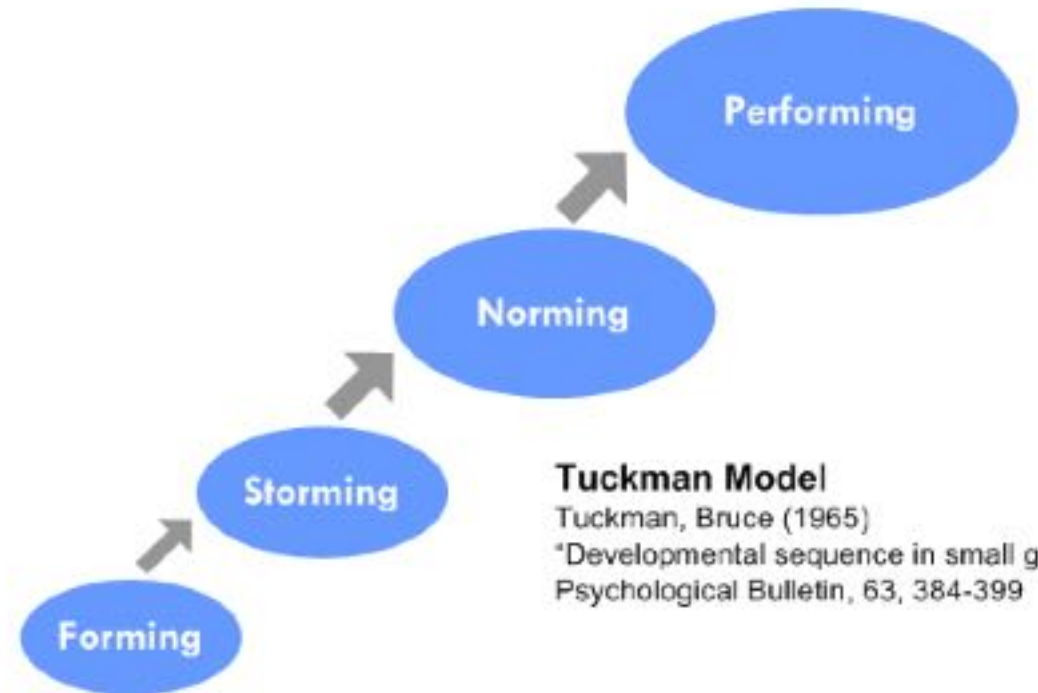




THE SELF-ORGANIZED TEAM



Photo by Marty Lederhandler/AP



Tuckman Model
Tuckman, Bruce (1965)
"Developmental sequence in small groups"
Psychological Bulletin, 63, 384-399



ROLE BLENDING

Sketch





TRUST AND SUPPORT

Sketch



*"It never works
when the
executives
step in."*

Jim Downey



THE TAO OF LORNE



- “We don’t go on because it’s perfect, we go on because it’s 11:30.”
- Producers are supposed to be invisible. The cast has to inhabit their own decisions.
- Organize loosely. You never know what will come up.
- “No problem.”





THE TAO OF LORNE

Sketch

- People have to be bad before they can be good.
- Dress has to be bad before the show can be good.
- Be frugal with compliments, but detailed, obscure, and authentic.
- Put more energy into taking care of the cast than anything else.





FURTHER READING

Sketch

- *Live From New York*, Miller and Shales
- *Saturday Night*, Hill and Weingard
- *Saturday Night Live*, Castle
- *Wired*, Woodward
- *Bossy Pants*, Fey
- *God, If You're Not Up There...*, Hammond
- *Based on a True Story*, MacDonald
- *I Must Say*, Short

ANY
QUESTIONS?





EXHILARATION

Sketch



<https://www.nbc.com/saturday-night-live/video/goodnight-and-credits/n13036>